



While trouble with Hydrocell Washers is rare, the odd hiccup does pop up. We've listed the top 3 issues our users may experience below, follow our simple step-by-step guide on how to troubleshoot faults, and if you're still having issues afterwards give us a call or send us an email and we will assist you with the information required to create a maintenance return or order spare parts to get you back out doing what you do best.

Purge The Outlet

If you have an air bubble, your washer may stop working until the bubble is released. Make sure you're outside/somewhere water can spit out freely before following the below steps to release.

- 1) *Take tank off (twist and pull up – not across)*
- 2) *Disconnect hose from base at the outlet connector*
- 3) *Turn Machine on and depress the white cross bar in the tip of connector*

If your problem was an air bubble, water will squirt out and machine will reset. This issue occurs when the pressure from the hose is not released after use.

Battery

If you predominantly charge your washer from the wall charger, plug in the 12V Car Charger cable inbuilt to the base of your washer.

- 1) *When Plugged in to the 12V car charger, does your washer work?*

YES: Your battery may have been dislodged slightly from its terminal. Unscrew the base plate and adjust.

NO: Oh no, it sounds like your battery has died! You can purchase a replacement battery online, www.hydrocellwasher.com.au.

Fuse

The fuse is located under the base plate, unscrew the base plate and follow the wires. If the fuse connection is broken, you'll need a new fuse. These are standard fuses that readily available from your local hardware store, or if you get stuck you can give us a call.

